



Training for Frontline Staff
and Team Leaders



Communicate with Influence

Become a More Confident,
Effective Communicator

Effective communication is the cornerstone of workplace success. **Communicate with Influence** is a practical workshop designed for team members, client-facing staff, and leaders who want to enhance their communication skills.

In this training you'll learn how to communicate with clarity and professionalism, whether over the phone or face-to-face. You'll develop essential skills like active listening, conflict resolution, and negotiation to handle difficult situations with confidence.

From mastering body language to problem-solving techniques, this training will equip you with tools to communicate with professionalism and confidence, strengthen relationships and improve workplace dynamics.

CONTACT US >>>

Duration: 3 hours
Location: Statewide
Investment: \$250 TCCI member
\$375 non-member



Call Us
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www.tcci.com.au