



Training for Emerging
and Aspiring Leaders

Mates to Manager Program

From Teammate to Team Leader

Mates to Manager is the ultimate program for emerging leaders who want to make the leap from colleague to confident leader.

Designed for small groups of just 5 participants, this fully interactive program provides personalised support and practical tools to help you lead effectively.

Across five engaging half-day workshops, you'll learn to communicate with influence, manage and motivate your team, build a positive workplace culture, tackle problem employees and better manage stress—for yourself and your team.

With a focus on practicality and real-world application, you'll be supported to implement your new skills between sessions, making a meaningful impact in your role from day one.



CONTACT US >>>

Duration: 5 x 2 to 3 hour sessions
Location: Online
Investment: \$1250 TCCI member
\$1750 non-member



Call Us
1300 559 122



Email Us
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Visit Our Website
www.tcci.com.au



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Mates to Manager Program Content:

Communicate with Influence

Learn how to communicate with clarity and professionalism, whether over the phone or face-to-face. You'll develop essential skills like active listening, conflict resolution, and negotiation to handle difficult situations with confidence.

Manage and Motivate

Learn how to deliver feedback that drives improvement, and adapt your leadership style to suit any situation. You'll discover how to overcome communication barriers, support a learning-focused environment, and bring out the best in every individual on your team.

Positive Workplace Practices

Learn the importance of respectful communication, how to recognise and address inappropriate behaviour, promote inclusivity and confidently contribute to a positive workplace.

Manage Problem Employees

Learn how to communicate expectations clearly, bridge performance gaps, and unlock the potential of every team member. You'll gain practical strategies to guide underperforming employees toward success through meaningful feedback, structured development plans, and fair performance management techniques.

Manage Stress @ Work

Learn practical questioning techniques to uncover challenges, deliver constructive feedback, and develop actionable strategies to enhance resilience for yourself and your team. You'll gain the tools to understand and manage the causes of workplace stress, communicate with empathy, and support others effectively.



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